

GO Get Involved!

Annual Calendar

We're excited to introduce our new Go Get Involved Annual Programme, developed following a recommendation from our Service Improvement Group as part of their review of our Tenant Participation, Engagement and Scrutiny Strategy. One of the key goals of our strategy is to offer more planned opportunities for tenants to get involved, and to be open and transparent about the time each activity will take. This annual plan sets out all the ways you can take part throughout the year, and we'll share dates and details for each activity as they approach, making sure you always have plenty of time to get involved.

APRIL

- ◆ **Tenant Engagement, Participation & Scrutiny Strategy** - Learn about the new ways tenants can get involved. Event · 2 hours
- ◆ **Spring Clean Action Week** - Join neighbours to tidy shared outdoor areas, litter pick, use the Swap Shop and more! Community Event · 2 hours
- ◆ **Shared Ownership Policy Review** - Give your views on how shared ownership is managed. Digital Consultation · 20 minutes
- ◆ **Bulk Uplift & Back Court Improvements Review** - Help shape improvements to back courts and outdoor spaces. Digital Consultation · 20 minutes.

MAY

- ◆ **Anti-Social Behaviour & Abandonment Policy Review** - Share your views on how ASB and abandonment cases should be handled. Digital Consultation · 20 minutes
- ◆ **Family Fun Day** - A fun day out for all age. Event · 3 hours
- ◆ **Tenant Portal Launch** - Sign up to the NEW Tenant Portal and see the benefits of it and how easy it is to use. Digital Event · 10 minutes
- ◆ **Damp & Mould Policy Review** - Support the Service Improvement Group and share feedback on our approach. Scrutiny Review · 3 hours/month + Consultation · 20 minutes
- ◆ **Estate Walkabouts - Join our Estate** - Co-ordinator for a walkabout and inspection in your area. Community Event · 1 hour

JUNE

- ◆ **BIG Conversation Event – Rent Harmonisation** - Get involved in the BIG Conversation about creating a fair, transparent rent structure. Focus Group Event · 1 hour
- ◆ **Domestic Abuse Policy Review** - Confidential feedback to help us support those affected. Digital Consultation · 20 minutes
- ◆ **Community Champion Nominations** - Nominate a garden, good neighbour, staff star or community champion! Event & Online · 1 hour

JULY

- ◆ **Full Service Satisfaction Survey** - Tell us how we're doing and where we need to improve. Telephone & Door-to-Door Survey · 30 minutes
- ◆ **Launch of our Estate Action Plans** - See updated Action Plans for your area and tell us what you think. Digital Event · 10 minutes
- ◆ **Join the SIG in their next Service Review** - Support the Service Improvement Group to improve our services. They meet once a month and have made over 200 recommendations for improvements already! Scrutiny Review · 3 hours/month.

Interested in getting involved? Contact Go@glenoaks.org.uk

AUGUST

- ✦ **Community Champion Awards Night** - Celebrate local achievements and community spirit. Event · 2 hours
- ✦ **Estate Walkabouts** - Join our Estate Co-ordinator for a walkabout and inspection in your area. It's a chance to raise issues, share what's working well, and take part in simple activities like litter picking and light community clean-ups. Community Engagement · 1 hour
- ✦ **Neighbourhood & Environmental Strategy Consultation** - Share what matters most in your neighbourhood. Digital Consultation · 20 minutes.

SEPTEMBER

- ✦ **Support Scottish Housing Day** - Help us support this national awareness event. Online Event · 20 minutes
- ✦ **Equality, Diversity & Inclusion Consultation** - Help ensure fairness and accessibility for all. Digital Consultation · 20 minutes
- ✦ **Back Court Funding Proposal** - Help decide priorities for back court investment. Could a tenant led group access funding? Focus Group · 1 hour.

OCTOBER

- ✦ **Community Regeneration Strategy Consultation** - Share your views on regeneration plans. Digital Consultation · 20 minutes
- ✦ **Damp & Mould Action & Awareness Week** - Get practical tips, book an inspection with our Property Services Officer, and share your experience to help us improve services. Event · 30 minutes

NOVEMBER

- ✦ **Annual Rent Consultation** - Have your say on next year's proposed rent increase. Digital Consultation · 20 minutes
- ✦ **Estate Walkabouts** - Join our Estate Co-ordinator for a walkabout and inspection in your area. It's a chance to raise issues, share what's working well, and take part in simple activities like litter picking and light community clean-ups. Community Engagement · 1 hour

DECEMBER

- ✦ **Get Involved Week!** - Join activities, hear about how your involvement makes an impact and support forming registered tenant groups. Event · 2 hours
- ✦ **Santa Event** - Join us in celebrating the festive season with a child focused event! Event · 2 hours.

JANUARY

- ✦ **Rent Arrears Policy Review** - Give feedback on how we support tenants with financial difficulties. Digital Consultation · 20 minutes

FEBRUARY

- ✦ **Estate Walkabouts** - Join our Estate Co-ordinator for a walkabout and inspection in your area. This is a chance to raise any issues or concerns, chat about what's working well, and help take action together through activities like litter picking and light community clean-ups. Community Engagement · 1 hour.

MARCH

- ✦ **Repairs & Maintenance Policy Review** - Help improve how repairs are delivered. Digital Consultation · 20 minutes
- ✦ **Void Management Policy Review** - Tell us what matters when homes become empty. Digital Consultation · 20 minutes