Glen Oaks Housing Association - Annual Assurance Statement 2026

The Board confirms that we have reviewed and assessed a comprehensive bank of evidence to support this Statement that Glen Oaks Housing Association is compliant with:

- All relevant regulatory requirements as set out in Section Three of the Regulatory Framework;
- The Regulatory Standards of Governance and Financial Management;
- The relevant standards and outcomes of the Scottish Social Housing Charter;
- All relevant legislative duties

The evidence which supports this Statement includes:

- Reports about performance in key areas including finance, service delivery, asset management, tenant and resident safety, development and risk
- Internal and External Audit reports
- Advice from external and specialist advisers
- Tenant scrutiny reports and the outcomes from specific consultation
- Data analysis about our tenants and customers
- Benchmarking
- Reports, advice and information from senior staff

We are confident that, taking account of the current economic and social environments, we continue to meet our responsibilities to our tenants, service users, regulators and funders. We have communicated our service delivery arrangements to our tenants clearly.

We confirm that we have comprehensive, robust, up-to-date information about the construction, components and condition of our homes. We use this information to ensure the safety of our tenants' and residents' homes and to inform our management and financial planning.

In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data. We are assured that we are using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

We recognise that we are required to notify the Regulator of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

In reviewing compliance, we have adopted an improvement focus and have also identified a number of improvement actions which we will progress during the course of the year. To support effective implementation, these actions form an Improvement Action Plan which will be monitored by the Board at agreed intervals to ensure successful achievement.

As Chair, I was authorised by the Board at a meeting held on 28 October 2026 to sign and submit this Assurance Statement to the Scottish Housing Regulator (SHR). This Assurance Statement will be published on our website on the same date that it is submitted to the SHR.

Signed: **Michael Smith, Chairperson**